



**National**

**LIFTOR**

**ALERT!**

*Voluntary National Licensing System for Powered Industrial Truck Operators*

2nd Quarter, 2004

Dear Clients and Friends of National LIFTOR,

This "National LIFTOR ALERT!" contains information I hope you can use.

**1. L'Oreal Innovates Annual Working Conference (AWC) at North Little Rock, Arkansas!**

L'Oreal USA's Manufacturing and Administration units in North Little Rock, Arkansas collaborated with National LIFTOR to improve upon their award-winning forklift operator training and management system. Since OSHA requires a three-year certification cycle for compliance with 29 CFR 1910.178, the typical response from most other employers is to act near the end of the three-year cycle. The L'Oreal sponsored innovation focuses management, front-line supervision and operators during an annual one-week-long working conference. During this week, annual certification training is completed for National LIFTOR Certified Instructors, Test Examiners and Operators. Management, supervisors and operators collaborate to design and implement program improvements. Plans are established for ongoing compliance and productivity improvement into the next year. The AWC helps ensure continued OSHA compliance by reviewing and aligning operator training and management practices for improved productivity. The most recent L'Oreal site to use the National LIFTOR Annual Working Conference (AWC) is the Distribution Center in Cranbury, New Jersey. Learn more at [www.LIFTOR.com](http://www.LIFTOR.com).

**2. National LIFTOR Going On-Line! Invitation to Participate in the Beta Test Process**

National LIFTOR is developing a web-based system so you can conveniently develop custom materials, manage OSHA compliant training records, and get on-demand printing of registry information. We need to beta test the new system, so if you're interested in participating in the beta test, please send an email to [beta@LIFTOR.com](mailto:beta@LIFTOR.com). Remember, you can still receive a set of Quarterly National LIFTOR reports via email (MS-WORD format)...just for the asking. If you want to know such things as who at your Licensed Industrial Site is current with their certification, how many people need to be re-certified this year, or if you simply want an alphabetical list of National LIFTOR certified operators, let me know via email at [jmonaco@LIFTOR.com/](mailto:jmonaco@LIFTOR.com/)

**3. Public National LIFTOR Certified Instructor & Test Examiner Workshops will be held:**

Month	Dates	Year	Location
May	11-14	All in 2004	Central New Jersey
June	1-4		City TBD
December	7-10		Central New Jersey

Register now at [www.LIFTOR.com](http://www.LIFTOR.com) or by email, by calling or faxing Toll Free: 1-888-4-LIFTOR. Leave your name, title, delivery address, email, phone and fax number. Be sure to state your date preferences. Remember, though, you have to hold National LIFTOR Certified OPERATOR credentials



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BEFORE you can get into the workshop. Front-Line Supervisors/Managers are given preference.

If you're NOT already a National LIFTOR Licensed Industrial Site, please call and ask how you can become part of the National LIFTOR Network.

#### **4. Order Model Packet Materials for PERSONNEL CARTS/BURDEN CARRIERS**

As a reminder to Licensed Industrial sites, we validated the operator certification test, learning objectives, and daily/shift examination job-aid for **PERSONNEL CARTS/BURDEN CARRIERS**. (Some of you call them buggies or golf carts). As a result, you (licensed industrial site subscribers only, please) can now order model certification packets for your mechanics, supervisors, security guards, or others needing to be trained on this type of equipment. Call with your questions: 732-563-4430

#### **5. You are Entitled to UNLIMITED ISL Consultation on Forklift Training & Management**

If you have any questions about National LIFTOR, its performance-based standards, or how you might use any of its resources at your industrial site, please call or send an email to me, [jmonaco@LIFTOR.com](mailto:jmonaco@LIFTOR.com). As an Industrial Site Licensee of National LIFTOR, you are entitled to unlimited consultation via email and/or telephone.

#### **6. Monaco Group Organizing Clients for an Alliance with Federal OSHA for 29 CFR 1910.178**

We are investigating the feasibility of forming an alliance with National LIFTOR in regard to forklift trucks. If you are interested in forming an Alliance with Federal OSHA, your Industry, and National LIFTOR, please email [alliance@LIFTOR.com](mailto:alliance@LIFTOR.com) with your interest. Or call for information: 732-563-4430

#### **7. You can Get Customized Performance Based Training & Management for Your Company**

Finally, did you know that Monaco Group, Inc. can provide customized consultation and training services for any human performance need at your industrial site? We have a large repertory of skill and experience in Selection Testing for New Hires, Documentation of Job-Aided Procedures, "Expert On-The-Job-Training", Supervisor Development, and Performance Management Systems. There is more. Please call for discussion.

Thank you,

Joe  
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